

Short and Sweet: Greetings from all of us on the inside at the Kiwanis Pavilion

March 18, 2020

Dear Families and Friends of Residents,

Thank you for all of your beautiful notes of gratitude and wishes for good health. We have posted them in the front hall for all staff to see. Reading your letters moves us to tears and buoys our spirits. Our deepest, heartfelt thanks for these love notes. And we send you much gratitude as well for your continued respect of the visiting restriction.



Keep taking excellent care,
The Pavilion Team

What's Cooking?

Today we had a little taste of Italy for lunch with Chicken Cacciatore on pasta with broccoli and cauliflower on the side. For dinner, it's chili and homemade biscuits "just like Momma used to make" along with carrot and apple slaw.

Virtual Visiting: Booking Appointments

Skype and FaceTime visits continued beautifully today. The Activity Team will keep facilitating these visits between families and residents. Please contact Krista (Activity Worker and Volunteer Coordinator) at 250-598-2022 ext. 256 to book your appointment to chat with your loved one.

Hello from the Board

The Board would like to thank our residents' families for their understanding of the restrictions that we have implemented to protect their loved ones living at the Pavilion. We also would like to thank our staff working to support our residents' needs and ensuring that

their own families are supported during this crisis. The Board is continually monitoring the government updates on the virus and working with Island Health to ensure our residents, their families, and staff are updated daily on the information they need to support everyone's health and safety during this pandemic.

Sincerely, Dave Cockle, Board Chair

Quotable: Resident Wisdoms

This morning's words of wisdom from Pavilion residents:

"Thank you. You make people feel safe."

"You look after me, ya? I love that. I thank you. I love you."

A Happy Delivery

We are pleased to advise you that we received a shipment of five cases of "Accel INTERvention One Step Surface Cleaner and Disinfectant" which are "one-minute bactericidal and virucidal" wipes. They sound kind of scary ... but we did a happy dance to receive this great supply of cleaning supplies for our building.



Activities Around the Hood

There were exercises for residents today that started with some deep breathing and then lots of stretching and a bit of chair dancing. We were listening to a playlist that had some super tunes and one of the residents said “that’s a great beat!” and proceeded to start dancing and others joined in spontaneously. There were also walks in our gardens. The sunshine is gorgeous so we need to fill ourselves up with it! This evening there will be visits to the units with Yahtzee and Scrabble.

An Update for the Directors

Hello from the inside. We would like to take this time to thank our staff who have been dedicated to the care of our residents. Our staff have showed extraordinary team work and spirit during this challenging time. We would also like to thank you, our families for the outpouring of love and messages we have received. They are being shared with staff. We are also so proud of our residents who have been kind and understanding as we have had to change the way we operate at the home with no family, friend or paid companion visits.

As of today March 18, 2020, we have no signs of any type of outbreak. We continue to adjust our plans as new information becomes available. All necessary infection prevention protocols are in place and are evaluated several times per day. We had a surprise visit to the doors of our home by Island Health to ensure we are following best practice and had our signs and screening tools implemented. I am proud to say that the team at the Pavilion passed with flying colors! We know that these are uncertain times and we want to reassure you all that your loved ones’ comfort and care is important to us and that you are all at the foremost of our thoughts. Once again please do not hesitate to reach out to me, Shannon

Johnson Director of Resident Care throughout this time with any questions, comments, compliments or concerns at sjohnson@obkp.org or 250 598-2022 ext. 222.

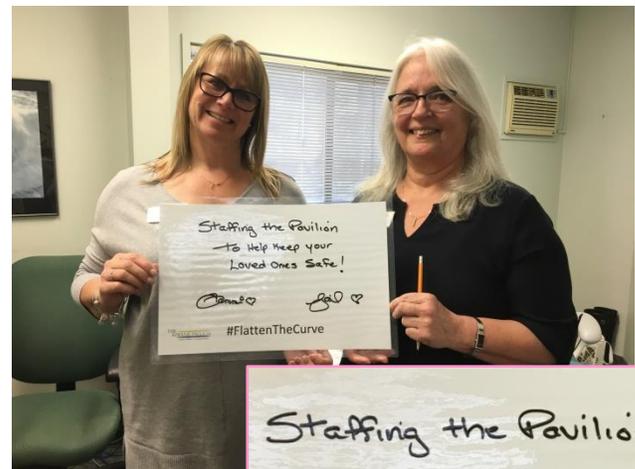
Taking Care of Staff

We are delighted to be fully-staffed and well today. At our daily infection control update staff meetings, nine staff won gift cards and two won a paid day off (to use in the future)! Thank you to the whole team for their dedicated and caring work.

Worry and Cabin-Fever Busters from Your Peers

Here is one family member’s way to stay calm and carry on while hibernating at home: “resting in peace, doing useful things like cleaning the kitchen floor, doing some income tax stuff, and maybe even a good sleep.” Please tell us the ways you are keeping calm in these unusual times.

Families, We’re Thinking of You



Tammi and Gail work tirelessly to schedule (and pay!) Pavilion Staff.

